

HENDON RESIDENTS FORUM

VENUE: Hartley Hall, St Michaels and All Angels Church, Mill Hill, London, NW7 2JA.

18th October 2017

Chairman: Councillor Sury Khatri
Vice Chairman: Councillor John Hart

ISSUES TO BE CONSIDERED AT THE FORUM MEETING

Items must be submitted to Governance Service (Hendon.residentsforum@barnet.gov.uk) by **10.00am on the fifth working day before the meeting**

(For this meeting this will be Wednesday 11th October 2017).

| | Issue Raised | Response |
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| 1 | <p>Issue: Rubbish at the back of properties at 49-57 Church Road in Ravenshurst Avenue Submitted by: P Mistry</p> <p>Over the period of the last 15 years, myself and my neighbours, all residents of Ravenshurst Avenue, have been complaining to the Streets Services Team regarding the rubbish left on a regular basis on the corner that is behind 49 Church Road and on the corner of 42 Ravenshurst Avenue (where the roads meet as a service road but also partially pavement of Ravenshurst Avenue).</p> <p>This service road and the rubbish belong to the commercial properties (Bagel Bakery, Chinese restaurant and Primer Doors) between 49-57 Church Road, Hendon and the tenants that occupy flats above these commercial properties.</p> <p>The black bins and large commercial bins overflow on a regular basis and the wind scatters the rubbish over our street. The black bins are left on a public footpath, thus blocking it. Surely this current storage of the black bins on the public pathway cannot be allowed in this location</p> | <p>We are looking at the bin allocation for the residential bins. At present these are 240l and we are going to see if they would be better off with 660ltr or 1100ltr.</p> <p>The businesses are being looked at to see if they need extra collections.</p> <p>We will speak to the businesses and ask that their bins are locked and secured to prevent over fill from other parties.</p> <p>A lot of the excess is caused by the abuse to bins and other people dumping. I have asked street cleansing to clear excess daily until this situation is concluded.</p> <p>Our Enforcement partner have been made aware of the location and will be asked to investigate any excess waste to see if it has come from another area/road.</p> |

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| | <p>as no pedestrians can walk here. I would be very surprised if this is in agreement with planning and building regulations. Also the obstruction of public pavement cannot be in agreement with health and safety regulations. Further, not only is this visually and aesthetically disturbing, smelly and unpleasant for any passer-by and us who live in Ravenshurst Avenue, but it also encourages vermin and fly tipping, resulting in greater cost to the Council.</p> <p>Could the Council please escalate this issue with the urgency and seriousness it deserves, since regardless of our persistent complaints to the department and interventions by Councillors, the issue has not only returned but has worsened. We are very upse and discouraged by the speed with which the offending behaviour returned, indicating the arrogance and lack of consideration for the neighbours and total contempt for the authority of the Council.</p> <p>We would really appreciate it if you could establish with certainty to whom these bins belong, why they are situated on public footpaths, who is dumping rubbish onto the street in which we live and please deal with them to the full extent that the law allows.</p> <p>On footpaths and road channels, rubbish scattered in Ravenshurst Avenue from number 1 to number 9 is swept by my wife on a daily basis. My wife phones to Council every week regarding this but nothing happens.</p> | |
| 2 | <p>Issue: Rectify the state of the pavements in Upcroft Avenue. Submitted by: Mr Mervyn</p> <p>Rectify the state of the pavement in Upcroft Avenue – they are highly dangerous, forcing people to walk in the road, which is also dangerous.</p> | <p>Upcroft Avenue is not currently scheduled in the planned maintenance programme. Maintenance issues identified which fall within intervention levels will be passed to term maintenance contractor to carry out localised repairs.</p> <p>A new borough wide condition survey is currently in progress in order to gauge the overall level of deterioration of our network which will be used to formulate a new prioritisation programme for</p> |

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| | | <p>footway and carriageway resurfacing as part planned works annual programme. Upcroft Avenue will be included in the assessment process.</p> <p>Pavements and roads rated overall in poorest condition will be included in 2018/19 highways network recovery programme subject to Environment Committee approval in January 2018.</p> <p>Highway.correspondence@barnet.gov.uk</p> |
| 3 | <p>Issue: Vandalism against shops on Mill Hill Broadway Submitted by: Mr Logue Richard</p> <p>There has been a spate of vandalism against shops on Mill Hill Broadway in recent months. In one case a particular shop has had its window smashed three times in the last few weeks. Shop owners are reporting difficulties in getting the council to hand over CCTV footage to the police.</p> <p>I want the council to readily share all CCTV footage with the Metropolitan Police. Traders are reporting that the council are asking them to say in what 20 minute time window the vandalism occurred. This is not acceptable. Markus Weigl will be attending the meeting on my behalf to submit a supplementary question if necessary.</p> | <p>The safety of our residents and their property is of paramount importance to us. If a criminal offence has been committed we ask that residents report it to police who will then be able to request any CCTV footage relating to it from the council.</p> <p>We will always assist the police in their investigations and do so on a regular basis by providing CCTV footage for evidential purposes. We have a well-established process for sharing footage with police, this continues to work well, and we're not aware of any issues such as those described as happening in Mill Hill.</p> <p>Furthermore the council does not require the police to provide a 20min time window in order for us to provide the footage.</p> <p>While monitoring the borough's network of CCTV cameras, operators also frequently alert the police to incidents as they unfold.</p> <p>In the last 12 months we have provided 230 packages of footage to support investigations and contributed to the arrest of more than 370 suspects.</p> <p><i>Additional Back ground information:</i></p> |

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| | | <ul style="list-style-type: none"> • There are well established protocols which exist between Barnet Police and the Barnet Council CCTV • If police request footage for a lawful purpose (e.g. an investigation) and if the relevant footage exists then that footage will be provided to the police. • That process is working well: In the last 12 months Barnet CCTV has provided the police with 230 evidential packs to support police investigations. • In relation to the Mill Hill Broadway area in particular the Barnet CCTV control room has provided footage and information to police to assist with investigations, this includes: footage relating to criminal damage in Mill Hill Broadway, and also recently the CCTV control room provided live assistance to police in Mill Hill Broadway which contributed to suspects being identified and arrested. • Barnet Police have confirmed that are not having any difficulties in obtaining CCTV footage from LBB either in general or in particular in relation to Mill Hill Broadway – they have given reassurance that the process by which officers request and obtain our footage is working well. |
| 4 | <p>Issue: Controlled Parking Zones (CPZ) Ravenshurst Avenue Submitted by: P Mistry</p> <p>Property owner-occupiers of Ravenshurst Avenue are having difficulty parking their car near their house. This is due to overdevelopment of the neighbouring properties, mainly at the Church Road (49-57) that now cater for many tenants of whom some have more than one care. In addition to this, workers from the commercial properties at 49-57 Church Road park their cars in Ravenshurst Avenue.</p> | <p>It is considered that due to the parking arrangement in the areas and the fact that they are no residential parking bays on Church Road for the properties on Church Road, residents of these properties have a reasonable claim to park in the local sides roads such as Ravenshurst Avenue.</p> <p>The current restrictions operate Mon – Fri 10am – 5pm which would restrict workers from being able to parking in the controlled roads during the week.</p> |

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| | Could the Council make provision for the property owner occupiers to be able to park their car near their home? | In absence of anywhere else to park in the vicinity of the properties we will not be seeking to make any changes to the current parking arrangements. Hhighway.correspondence@barnet.gov.uk |

Contact: Abigail Lewis, Governance Service, Assurance Group, London Borough of Barnet, NLBP, Building 2, Oakleigh Road South, London N11 1NP.

Tel: 020 8359 4369, Email: Hendon.residentsforum@barnet.gov.uk

Future meeting dates:

| Date of meeting | Location |
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| 23 rd January 2018 | TBC |